



Learning About Support for FAFSA Manual Corrections



Justin Monk
Director of Student and
Institutional Aid Policy
NAICU



Tyra Mariani
Senior Advisor to the
U.S. Secretary of Education



Chad Tate
President
ECMC

Agenda

- Welcome & Introductions
- Overview
- How it works
- To Request Help
- Discussion

Overview

Batch corrections:

- Not available for '24-25 FAFSA cycle
- Department is delaying to focus resources on next year's FAFSA

Release date for
next year's
FAFSA is Dec. 1,
not Oct. 1

Overview

- Schools with numerous corrections to process may need help
- ED partnering with ECMC to provide additional support for institutions via College Support Strategy

How It Works

- Request support via the intake form
- Deadline and timing
- Relationships with IHEs and third-party servicers
- This is additive to any existing support
- Recent Tip Sheet published
- IHE responsibilities and considerations

To Request Help

- Complete the Support Request Intake form: <https://forms.office.com/g/bQuGdsjDuj> which can be found in the EA or landing page on ECMC's website (www.ecmc.org/FAFSA-school-support)
- You will be notified of the third-party servicer assigned to you* (within 1-2 business days)
- Third-party servicer will reach out to you (within 1-2 business days)
- FAFSA Partner Portal Training Tip Sheet (<https://fsapartners.ed.gov/sites/default/files/2024-08/FAFSAPartnerPortalTrainingResource.pdf>)

**You may request a specific company if there's someone you're currently working with that has the capability.*

FAFSA Polling



Question 1

Do you have a plan to complete your corrections with your existing staff or Third-Party Servicer?

FAFSA Polling



Question 2

Do you plan on, or will you consider, leveraging the support and resources just discussed?



Discussion
